

Table A - Government

| | Little or no impact (relatively smooth continuing operation) | Some impact (slight disruption to the operation) | Significant impact (customers would notice a degradation of service) | Catastrophic impact (potentially have to close down) |
|--------|---|---|---|---|
| 1 hour | 54.0 | 32.0 | 12.0 | 2.0 |
| 1 day | 9.0 | 44.0 | 41.0 | 6.0 |
| 2 days | 0.0 | 23.0 | 66.0 | 11.0 |
| 4 days | 0.0 | 6.0 | 54.0 | 40.0 |

Table B - Vulnerability Ranking**Sectors ranked in order of highest IT systems vulnerability**

| Sector | % |
|-------------------------|----|
| Government | 36 |
| Telecommunications | 42 |
| Metals and Machinery | 43 |
| Business Services | 44 |
| Construction | 47 |
| Food, drink, tobacco | 47 |
| Paper & pulp* | 49 |
| Chemicals | 53 |
| Transport | 54 |
| Utilities | 66 |
| Retailing & Wholesaling | 72 |
| Electrical/Electronics | 82 |
| Financial Services | 82 |

* - Paper & pulp ranking based on 3 criteria (Power loss excluded)

Low scores = highest vulnerability

Note: Based on composite scores for each sector for following criteria:

- How vulnerable to attacks (% answering not vulnerable); percentage of companies able to continue systems indefinitely during power loss; penetration of regular vulnerability tests; penetration of disaster recovery plans.

Table C - Results by Sector (ranked by % facing IT shutdown within an hour)

| Sector | 1 hour | 2 hours | > 1 day | <1 day | Indefinitely |
|-------------------------|--------|---------|---------|--------|--------------|
| Metals and machinery | 68 | - | 23 | - | 9 |
| Utilities | 49 | 13 | - | 13 | 25 |
| Government | 48 | 14 | 15 | 8 | 15 |
| Construction | 48 | 4 | 13 | 9 | 26 |
| Food, drink, tobacco | 45 | 5 | 18 | 9 | 33 |
| Transport | 43 | - | 14 | 14 | 29 |
| Business Services | 37 | 16 | 21 | 10 | 16 |
| Telecommunications | 33 | 22 | 22 | 11 | 12 |
| Chemicals | 17 | 22 | 22 | 11 | 28 |
| Retailing & Wholesaling | 13 | 4 | 18 | 4 | 61 |
| Financial Services | 9 | 4 | 14 | 16 | 57 |
| Electrical/Electronics | - | 10 | 16 | 10 | 64 |

Note: Pulp, paper sector not included as insufficient responses to this specific question

Source: IRN Research Survey Results