

NEWS RELEASE

For Immediate Release

CAPS and eGlobal Insight Form Partnership Delivering Advanced Failover and Notification Communications System

SHELTON, CT and SMYRNA, GA (PRWEB) November 12, 2009 – [Computer Alternative Processing Sites \(CAPS\)](#), Inc. and [eGlobal Insight](#), Inc. today announced a partnership to offer the market's fastest highly advanced failover and notification communication telecom system to SMB and enterprise clients. The system includes complete modular and multi-functional voice and data capabilities, which solve a myriad of business, disaster recovery, business continuity, emergency management and compliance needs. The feature-rich system fits within any industry sector, such as institutional and private health care, banking, financial services, insurance, government, security, academic institutions, etc.

Under the agreement's terms, eGlobal Insight's system becomes part of the CAPS Total IT Solutions products and services roster, expands its business footprint into the IT infrastructure data center space and selects CAPS as its data center disaster recovery site provider. CAPS and eGlobal Insight jointly will market and offer the system immediately to its clients.

The CAPS and eGlobal Insight (eGI) relationship will give clients market leverage and the fastest setup time under any emergency.

They will gain a strategic advantage through the immediate enactment of disaster recovery plan features - work area recovery [facilities](#), full [workstation](#) capabilities, IT infrastructure services and failover and notification communication systems - integrated and implemented under one roof. Operations and work schedules continue in a safe, secure redundant environment. All carrier relationships stay the same; there is overall cost-effectiveness and eligibility for Assistant Secretary for Preparedness and Response (ASPR) reimbursement.

The powerful eGI message notification component meets best-of-breed performance levels with a robust telecom system that works in unison with legacy systems and equals or exceeds existing performance levels. System controls, locations, selection of features and on-the-spot change/modification capabilities are in the client's hands.

Features and functionality includes primary, secondary and satellite switching, voice-fax-data content and email capabilities, emergency or telecommuting notification applications, instant automatic and toll-free reroute, D.I.D. capture, hosted call controller, boomerang conferencing, find me/follow me notification, conferencing, polling, UCD & hunt overflow and a 7/24 toll-free emergency support hotline.

"With this partnership we will offer our clients an outstanding system that incorporates all the functionality needed in times of crisis, from housing personnel in our workstation area to connectivity into their intellectual assets, in a fast and seamless move," said Peter J. Messina, senior vice president and chief operating officer of CAPS. "The eGI system delivers exceptional client performance and ROI levels."

"We are extremely pleased to add the services from CAPS to the eGI FailSafe voice recovery system and our AlwaysConnected satellite voice and data emergency network," said Charles F. Turcan, president and CEO of eGlobal Insight. "An [Emergency Communications Plan](#) must be part of your business continuity plan. However, it is impossible to predict the circumstances that will test your plan. The only way, to ensure that your voice and data networks are adequately backed up, is to have a resilient system that is always on and ready to respond to any emergency. And now with CAPS we can extend that coverage to a Hot Site capability preconfigured for phone and computer workstations and emergency data backup."

CAPS SAS 70 Type II facilities in Shelton, Connecticut serve the Boston-New York Northeast business corridor, and a 56,000 square-foot metropolitan Atlanta facility serves Georgia, Florida and Alabama. Forrester Research named CAPS a “strong performer” in the Fixed-Site Disaster Recovery Service Providers category in its Q1 2008 Wave Report. According to the report, “CAPS can offer high-performance solutions in its region and boasts very high customer satisfaction levels.”

About Computer Alternative Processing Sites (CAPS), Inc.

CAPS has flexible, scalable IT infrastructure total solutions for SMB and large cap clients, which house real-time production or backup, and disaster recovery and business continuity operations at our first-class data centers and workstation facilities. CAPS carrier/vendor-neutral facilities offer custom co-location packages, various levels of managed services, disk-to-disk data backup, mobile recovery support, secured 7x24 access, top telecom vendors, SAS70 Type II compliance and a best-of-breed data center infrastructure. CAPS serves clients in the northeast and southeast regions. Please visit us at www.capsbrs.com.

About eGlobal Insight, Inc.

eGlobal Insight, Inc. (eGI) is a professional services telecommunications company providing Emergency Voice and Data network systems and service. eGI, originally established in 1991 as a consulting firm providing engineering network services and programming expertise, has led many pioneering efforts in the development of voice, video and data networks for TeleMedicine and Distance Learning. Their network architecture in Western New York was honored as a Computerworld Smithsonian Gold Medal Finalist for Innovative use of Technology in Medicine. In 2008 eGlobal Insight, Inc. announced the availability of their FailSafe voice recovery system and the eGI AlwaysConnected Satellite emergency voice and data network services. These systems offer a resilient solution that will respond to any outage, disaster or emergency – backing up your voice systems, providing mass notification to an unlimited number of groups and maintaining your data and internet connections. For more information, visit www.eglobalinsight.com

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