

## Elland Recovery Centre Open Day – 7<sup>th</sup> February 2008.

SunGard Availability Services is pleased to invite you to our Elland Recovery Centre on the morning of Thursday 7<sup>th</sup> February 2008, where through our customers' experiences, we will look at the real risks that face us every day in the modern world. In addition to this, you will have the opportunity to view and reserve a space at our state-of-the-art, newly opened Recovery Centre at Elland.

Drawing upon industry expertise, you can get the inside track on how to prepare for BS 25999. You'll find out what pitfalls to avoid and the tools which you can utilise to achieve successful certification for the first British Standard in Business Continuity Management. Mark Brown of SunGard Availability Services will present on how we achieved BS 25999 certification, plus the points to consider and lessons we learnt along the way. In addition to this, you will receive a presentation from Peter Sloane of Irwin Mitchell, on how their Sheffield office coped in the first major flooding in over 150 years and how they were able to be open for business the following morning. Janet Walker of North Lincolnshire Council will join us to speak on how the council's IT service managed the loss of their IT suite and the lessons they learnt.

- 09.30 Coffee & Registration
- 10.00 Welcome by Rob Thomson, SunGard Availability Services.
- 10.20 'Sink or Swim' - Janet Walker, North Lincolnshire Council.
- 10.40 'Competitive Advantage Through BS 25999' - Mark Brown, SunGard Availability Services.
- 11.00 Coffee Break
- 11.15 'It'll Never Happen Here' - Peter Sloane, Irwin Mitchell.
- 11.35 Tour of the Site
- 12.00 Lunch, Networking & Close

As you'd expect from the company that's been voted Business Continuity Provider of the Year five times<sup>+</sup>, the purpose-built premises are fully equipped with the latest technology and communications systems to keep you in business, should disaster strike.

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In an easily accessible location between Leeds and Manchester, with excellent links to the UK's motorway network, it is a complete self-contained alternative workspace.

- 89,000 sq ft (8,268 sq m) of scaleable and configurable recovery space
- 470 emergency response positions in six recovery suites
- High specification PCs and printers
- The latest ACD telephony solutions with full contact centre capability
- Inbound voice recovery including DDI calls
- 6,400 sq ft (3,437 sq m) Computer Equipment Room and two server rooms
- Fully cabled conference room and four meeting rooms
- Kitchen and rest areas
- Low carbon emission technology for cooling, lighting and heating

But equally important is the expertise and experience which SunGard brings you at a time when you need it most. Over the last four decades our 2,500 employees have supported more than 2,500 invocations with 100% success. It's a track record that's unrivalled within the industry.

Come along to our Elland open day to find out more about BS 25999, SunGard's services & network with likeminded people. Register on-line at <http://www.infoavail.com/roadshows>, alternatively you can call us on **0800 143 413** or email at [infoavail@sungard.co.uk](mailto:infoavail@sungard.co.uk) to book your place today!

Yours sincerely



Sarah Courbet  
**Information Manager**

+Business Continuity Awards Provider of the Year 2006, 2005, 2002, 2000 and 1999 (Finalist 2007, 2004 & 2001)