

Accessing the Guide

1. Have you read the ANAO Better Practice Guide on Business Continuity?

Yes No

2. Have you read any other Better Practice Guides?

No
Yes

3. Have you read the ANAO Audit Reports on Business Continuity?

Business Continuity Management and Emergency Management in Centrelink

Business Continuity Management Follow-up Audit

Internal Security within Government Agencies

None of these

4. Have you read any other ANAO Performance Audit Reports?

No
Yes

5. Did you access these online or in a hardcopy form?

ANAO Better Practice Guide on Business Continuity

Online Hard copy

Internal Security within Government Agencies

Online Hard copy

Business Continuity Management and Emergency Management in Centrelink

Online Hard copy

Business Continuity Management Follow-up Audit

Online Hard copy

I've read none of these

Why do you use hardcopies? _____

6. If you have used our website to download or view Reports and Better Practice Guides, how easy was it to find what you were looking for?

- Very easy
- Easy
- Average
- Difficult
- Very Difficult
- I have not used the website

What would have made it easier? _____

7. Was the available format to access the document online acceptable?

- Yes
- No I'd prefer _____

8. Do you have any comments on the current ANAO publications page on the website?

About the Better Practice Guide

9. Which aspects of the Better Practice Guide have been most useful for you?
(Tick all that apply)

- Continuity and Risks Concepts
- The business continuity process
- Appendices
- Workbook

10. Which aspects of the Better Practice Guide have been least useful for you?
(Tick all that apply)

- Continuity and Risks Concepts
- The business continuity process
- Appendices
- Workbook

11. What other aspects of the Better Practice Guide did you find useful?

(Tick all that apply)

- Figures/Diagrams
- Checklists
- Case Studies
- Examples

12. Have you used the Pro Forms in the current Better Practice Guide?

- Yes No

13. The ANAO is looking to update the current Better Practice Guide on Business Continuity. What would you like to see changed about the current guide? (e.g. What content should be removed or added, what content should remain.)

About You

14. What type of organisation do you work for?

- | | |
|----------------------------------|--------------------------|
| Small public sector organisation | <input type="checkbox"/> |
| Large public sector organisation | <input type="checkbox"/> |
| Small business | <input type="checkbox"/> |
| Medium business | <input type="checkbox"/> |
| Large business | <input type="checkbox"/> |
| Other _____ | |

15. What is your interest in business continuity?

16. How would you describe your knowledge of Business Continuity?

- | | |
|----------------------------|--------------------------|
| Practitioner | <input type="checkbox"/> |
| Informed amateur | <input type="checkbox"/> |
| New to Business Continuity | <input type="checkbox"/> |

17. At what level of employment are you currently engaged?

- | | |
|-----------------------|--------------------------|
| Team member | <input type="checkbox"/> |
| Front line management | <input type="checkbox"/> |
| Mid level management | <input type="checkbox"/> |
| Upper management | <input type="checkbox"/> |